



NV Energy provides an essential service and plays a critical role in the stability, safety and well-being of our community – even more so during this time. For this reason, we cannot respond in the same manner as other businesses or organizations to COVID-19: Our offices are safe and will remain open in order to continue to serve our customers. While we will maintain the operational functionality of our gas and electric service, we also hold the safety of our customers and employees as a high priority.

We continue to fully support business operations, and to be available during regular business hours, but have implemented social distancing policies to help prevent the spread of illness. In Truckee Meadows, we will be accepting applications via fax or email, and can be reached for questions, at:

- Phone: 775-834-7873
- Fax: 775-834-7808
- Email: [info@nvenergy.com](mailto:info@nvenergy.com)

If you require a face-to-face meeting, please call the number above to schedule an appointment.

Our goal is to continue to provide an exceptional level of customer service. Thank you for your flexibility and understanding as we work through these unprecedented times.